

# DISTRICT HEATING – VORBASSE Frequently asked Questions

# What does it cost to get district heating?

If you sign up now, you will get a 50% discount on the connection fee. The discounted price is 28,125 DKK (incl. VAT), regardless of the size of the house or the length of the service line. This price applies to a single-family house in 2025. If you sign up in 2026, the price could possibly change according to GEV's current price list. If you sign up after we have already established the pipeline in the area, the price will be the current rate according to GEV's price lists without the discount.

To get a 50% discount on the connection fee, you must have entered into an agreement before we establish the main pipeline in your area.

Additionally, there will be expenses for a plumber to install a district heating unit and remove the gas boiler in your home. This will cost approximately 30,000 DKK.

#### How do I apply for the gas disconnection grant?

It costs approximately 8,000 DKK in fees for a private household to be disconnected from the gas network. Private consumers and landlords can apply for the disconnection grant. You need to apply for the grant when applying for gas disconnection through the state's gas distributor, Evida. The grant can be applied for year-round, but be aware that the fund may run out of money. Evida can provide information on the status of the fund, and you can choose to wait to apply if the fund is depleted. Those who apply will have the entire amount covered.

You can find more information about the grant here: <a href="https://evida.dk/frakobling/">https://evida.dk/frakobling/</a>.

## I can't afford the installation and connection—what should I do?

You should contact your own bank. Some banks offer favorable loans with lower interest rates for energy optimizations of your home. Unfortunately, GEV cannot help with financing.

## If my gas boiler breaks while I'm waiting to get district heating installed, can you help me?

If your boiler breaks and cannot be repaired, GEV has an arrangement where we can help you. We ensure that you will still have heat and hot water until we can provide district heating. We also have a solution if you have an oil-fires boiler or are building a new house. Contact us so we can find a solution together.

# Why should I choose district heating over a heat pump?

The advantage of signing up for district heating is that you become a shareholder in GEV and thereby get the same heat price as in Grindsted and Stenderup-Krogager.



In the district heating department, we have various production methods for generating heat, where the heat price is based on the energy sources we have available, making us independent of a single energy source. We daily optimize our heat production to ensure that we produce with the lowest possible cost, providing a stable heat price for shareholders.

Another advantage of having district heating is that we are responsible for the maintenance of the system, so there will be no additional costs—unless it concerns the interior of the house. For example, if a circulation pump breaks, it must be replaced at your own expense.

The expected lifetime for a heat pump is approximately 15 years and you will then have to pay to get a new heat pump. With district heating we are installing a system in Vorbasse with a lifetime of 30 years.

#### When will you start building the new district heating plant?

The work for the accumulation tank has started here in October 2024. After that, we expect to begin work on the heating plant at the end of 2024, and the new heat pump will be installed during 2025.

# When will you start supplying heat?

The district heating plant in Vorbasse is expected to start supplying heat to the first district heating customers at the end of 2025.

# What heat sources will supply the district heating?

A heat pump will primarily supply the district heating. During peak load periods, we will also be able to use a gas boiler to ensure that all households receive the heat they need. The gas boiler uses natural gas. However, we expect the heat pump to supply at least 95% of the district heating on an annual basis.

## What does GEV earn from us becoming district heating customers?

GEV does not profit from supplying district heating. By law, district heating is subject to the breakeven principle, which means that district heating companies are not allowed to make a profit. This means that district heating is non-profit.

# If I am renting my property, can I sign up?

You should contact your landlord, as they are the ones who need to enter into an agreement for the delivery of district heating to the residence.

- For more information on district heating in English, please visit: <u>The Danish district heating model (danskfjernvarme.dk)</u>
- To sign up, you need to visit and fill out the formular at: gev.dk/vorbasse



• Here you will also find information on, when we will be establishing the main pipeline in different areas in Vorbasse.